



HARD WORK, HOPE, AND OUR SVASTITVA OF PEOPLE FIRST

Dear Svasti family,

When 2020 ended, we all hoped the worst of the Covid19 pandemic was behind us. But 2021 proved us wrong, and we had to face additional challenges as the second wave of the pandemic struck. But the learnings from the worst of times in 2020 helped us stay strong and steady in our fight against the pandemic, and to help and take care of each other.

Every Svasti family member stood strong against the odds, and we helped our customers as much as we could, alongside helping each other out, in the true people_first spirit of our Svastiva. We are truly grateful for all the hard work, and commitment every one of you has shown during these tough times.

We are also pleased to announce, that Svasti was certified as a "Great Place to Work" for the second year in a row. This is an achievement thanks to the culture and values each and every one of us nurtures and contributes to as a company. We would personally like to thank everyone who participated in the survey, and everyone who continues to make Svasti a great place to work.

Adding to the confidence in Svasti demonstrated by our employees, our old investors Adar Poonawalla and Nordic Microfinance Initiative, and other existing investors, boosted their confidence in our business and future plans with an infusion of INR 31 Crores in additional funding.

While all this is good news, we continue to fight the Covid19 pandemic and continue to take all safety precautions while continuing our work, whether it is out in the field as an essential service, or as we work from home and connect with each other online.

As always, we welcome ideas that will help us not only grow but also stay safe during these tough times. Do share any suggestions that you may have with your branch or office head, or write to our HR department via email.

Thanking you all once again, for all your hard work and commitment to Svasti and our customers. And wishing you all safe days ahead.

Arunkumar Padmanabhan Co-Founder & CEO Narayanan Subramaniam Co-Founder, CFO & CIO



News: Svasti Microfinance Raises Another INR 310 Million from Internal Investors.



News: Svasti is certified as a "Great Place to Work" for the second year in a row.











JLG MICROFINANCE STAR CRMs: JAN - MAR 2021

January 2021

Garradry 2021		
Employee Ashish Sriwastav Durgesh Mishra Hemant Rajput Mahesh Rane Pramod Kanghare Rohit Kamble Sainath Bharati Sandeep Kumar Sunil Gupta Vaibhav Gude Vikram Harad Vipul More Vivek Sonawane Yogesh Borade	Branch Lucknow Kanpur Lucknow Karjat Roha Ulhas Nagar Bhiwandi Lucknow Prayagraj Ulhas Nagar Ulhas Nagar Ulhas Nagar Mankhurd Malad Waluj	Loans 23 25 18 25 24 20 23 20 21 21 19 20 19 24
February 2021		
Employee Bhushan deepak Mhapankar Deva Yadav Prashant Shukla Sachin Jadhav Suraj	Branch Chembur Mughalsarai Kanpur Kannad Lucknow	Loans 19 19 21 24 19
March 2021		
Employee Aabid Khan Aadesh Dnyaneshwar Karwande Aakash Pandit Lahane Abhay Balu Shingade Akash Sharma Akash Vijay Gaikwad Akshay Ananda Shewale Anirudha Kadam Ankit Chakrawal Ashish Dattatray Gujar Ashish Sriwastav Atish Kale Avinash Bhardwaj Awahesh Kumar Bashir Shaikh Bhavesh Parshuram Khanvilkar Bhushan deepak Mhapankar Devarshi Singh Devendra Kumar Dharmendra chauhan Dnyaneshwar Patil Fahim Ansari	Branch Sakinaka Kalyan Andheri East Thane Jaunpur Kalyan Navi Mumbai Andheri East Lucknow Kalwa Lucknow Andheri East Varanasi Azamgarh Kalyan Ratnagiri Chembur Kanpur Unnao Varanasi Chalisgaon Ghatkopar	Loans 37 21 30 18 20 29 22 18 19 20 25 18 22 19 26 19 26 19 37 28 23 21 19



Ankush Gavli Unit Manager Madhya Pradesh

"I was interviewed by Sagar Sir and was selected to Svasti as a CRM in 2011. It was challenging at first as the microfinance sector was new to me. When I joined Svasti in Mumbai, we had only 4 branches. But slowly the company grew and with that even I was promoted. In 2012 I was promoted to Assistant Branch Manager and was then promoted as a Branch Manager in 2015.

The way my seniors have taught me was so much more valuable than what I learned at other companies I have worked for. I have now spent 10 years in Svasti. I see myself retiring here. I feel pride to share that even the CEO of our company knows our name and also visits us in the branches.

We are respected and valued here. I have learnt a lot not only about my profile but also have grown personally. My managers are always there to solve our problems and there is always a solution that is provided. The most important thing is that we as a unit enjoy the smaller moments in life and celebrate them together, this why it brings as all together as one family."

We at Svasti are proud of people like Ankush who have grown along with us over the years, and for the pride they have in the company.

Ankush worked with several companies after passing his 12th Board Exams, and happily joined Svasti in 2011, to build a stable career for himself.

His hobbies include playing cricket and carrom, and singing.











JLG MICROFINANCE STAR CRMs: JAN - MAR 2021

March 2021

Get Social with Svasti!



Svasti is now active on business and social media. Please Follow, Like, Comment, and Share conversations and news, as often as you can.

facebook.com/svasti.in linkedin.com/company/svasti-in twitter.com/svasti_in











JLG MICROFINANCE STAR CRMs: JAN - MAR 2021

March 2021



Ashok Prajapati
Branch Manager
Hoshangabad, MP

"I joined Svasti as a CRM in Jan 2019 and after one year I got promoted as an Assistant Branch Manager in Feb 2020. Last month (March 2021) I got promoted to Branch Manager. The growth here has been motivating and I want to work more and prove myself. I would like to mention that there will be problems when we are working but all problems have a solution. Working in the microfinance sector is new for me, and my managers have always motivated me and have taught me a lot. I am enjoying working in the sector and I have learnt so much about this about it. I see myself working here for a very long time at Svasti."

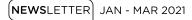
Ashok is proof that you don't need prior experience in microfinance, to succeed at Svasti. His hard work and passion to learn has helped him grow professionally, and as a good example for those who would like to work in microfinance.

Furthering his ambitions, along with his work, Ashok is studying BSc, and has completed his second year of the degree course. His hobbies include cooking, and playing cricket. He lives in a joint family that includes his parents, his brothers, and sisters-in-law.













SVASTI JLG MICROFINANCE CHAMPION CRMs: JAN - MAR 2021

Month Name Branch January Hrishikesh Chaskar 26 Titwala January Prashant Shukla 26 Kanpur February Vipul More Mankhurd 25 March Vikram Bharat Harad Ulhas Nagar 63



SVASTI JLG MICROFINANCE MILESTONES:

MonthBranchMilestoneCustomersFebruaryKannad3rd3000MarchHoshangabad1st1000



SVASTI MSME LOANS SALES STAR CRMs:

Month	Name	Branch	Loans
March	Hemant Patil	Dhule	5
March	Kiran Jondhale	Andheri	5
March	Sudhir Jagdale	CIDCO-Aurangabad	5



SVASTI MSME LOANS CHAMPION SALES CRMs:

I			I
Month	Name	Branch	Loans
January	Yogesh Supane	Waluj	5
March	Himmat Mitwal	Dewas	6

Get Social with Svasti!



was the state of t

Svasti is now active on business and social media. Please Follow, Like, Comment, and Share conversations and news, as often as you can.

facebook.com/svasti.in linkedin.com/company/svasti-in twitter.com/svasti_in











Hard work and passion about what we do, is rewarding at Svasti. We are delighted to recognise the efforts of individuals whose performance has resulted in their promotions during this quarter of the year.

Please meet our newly promoted Svasti staff members, and join us in congratulating them, and wishing them all the best in their new roles!

JANUARY 2021

Arun Makwan

Assistant Branch Manager, Ratlam

Aashish Subhash Desale Assistant Branch Manager, Amalner

Ajinkya Kamble

Assistant Branch Manager, Navi Mumbai

Akash Prakash Sawant

Assistant Branch Manager, Navi Mumbai

Akshay Ramesh Palaspasgar Assistant Branch Manager,

Ulhas Nagar

Anil Yohan Gaikwad

Assistant Branch Manager, Chakan

Anubhav Yadav

Assistant Branch Manager, Prayagraj

Bindesh Chaurasiya

Assistant Branch Manager, Malad

Chauhan Nileshbhai

Assistant Branch Manager, Nadiad

Darshan Nagesh Shinge

Assistant Branch Manager, Ulhas Nagar

Devendra Parmar

Assistant Branch Manager, Dewas

Dharamraj

Assistant Branch Manager, Annapurna-Indore

Dilip Kanar

Branch Manager,

Dinesh Shivaji Londhe

Assistant Branch Manager, Nandurbar

Janki Sharan

Assistant Branch Manager, Isanpur

Jitendra Singh Jadaun

Assistant Branch Manager, Uijain

Laluprasad Yadav

Assistant Branch Manager, Kalwa

Mahendra Singh Rathod

Assistant Branch Manager,



Dinesh Jhariya
Branch Manager

Jabalpur, MP

"After working with L&T, and other microfinance companies I got to know about Svasti in December 2019 via WhatsApp, and I got in touch with Mohit sir. I have been working with the Svasti for the past 15 months. There is a world of a difference between Svasti and other microfinance companies.

My seniors are very cooperative, and we are always taught by our supervisors and they talk to us very nicely and respectfully. We all work together as a team and I really enjoy working here. It is my motive to always work here at Svasti only till the very end."

With a double MA, in Hindi Literature, and Sociology, Dinesh can work in any company he likes, but has chosen to make Svasti home for the rest of his career.

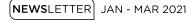
People like Dinesh are proof of the sentiment and culture that has made Svasti a 'Great Place to Work' for two years in a row!

Dinesh lives with his wife and daughter, along with his brother's family. Dinesh loves listening to music, and also sings when he is in the mood.













JANUARY 2021

Malbari Mohammad Branch Manager, Kalyan

Manish Sunil Shinde Branch Manager, Roha

Manthansinh Rajendrasinh Rathod

Assistant Branch Manager, Chandkheda

Mayur Santosh Rane Assistant Branch Manager, Karjat

Murlidhar Kashinath Patil Assistant Branch Manager, Dhule

Nagesh Vilas Nagavkar Branch Manager, Thane

Naresh Bilpaniya Assistant Branch Manager, Ujiain

Nilesh Nemane Assistant Branch Manager, Thane

Ninad Pratap Misal Assistant Branch Manager, Ulhas Nagar

Parmar Ashvinbhai Assistant Branch Manager, Naroda - Ahmedabad

Prabhodhan Pawar Branch Manager, Kalyan **Pranjal Upadhyay**Assistant Branch Manager,
Sultanpur

Rahul Ghanshyam Dube Assistant Branch Manager, Titwala

Rahul Subhas Ingle Assistant Branch Manager, Navi Mumbai

Rahul Vilas Rokade Assistant Branch Manager, Sakinaka

Rajendra Prakash Wahulkar Assistant Branch Manager, Bhandup

Rajivkumar Devendraprasad Yadav Assistant Branch Manager,

Rajput Deepak Mohansingh Assistant Branch Manager, Isanpur

Rajput Nishantsingh Assistant Branch Manager, Naroda - Ahmedabad

Rakesh Kumar Payasi Branch Manager, Jabalpur

Ravi Bhalse Assistant Branch Manager, Indore

Rohit Shrikant Salunkhe Branch Manager, Jamnagiri

Get Social with Svasti!



Svasti is now active on business and social media. Please Follow, Like, Comment, and Share conversations and news, as often as you can.

facebook.com/svasti.in linkedin.com/company/svasti-in twitter.com/svasti_in











JANUARY 2021

Roshan Raghunath Shinde Assistant Branch Manager, Kalyan

Rupesh Parmar Assistant Branch Manager, Indore

Sachin Prakash Bharati Assistant Branch Manager, Titwala

Sachin Ravindra Ahirao Assistant Branch Manager, Malad

Sagar Kacharu Shewale Assistant Branch Manager, Chailsgaon

Sanjay Kumar Dhobi Assistant Branch Manager, Hoshangabad

Sanjay Kumar Goud Assistant Branch Manager, jaunpur

Sanjiv kailas Patil Branch Manager, Kalwa

Satish Sukhadev Nikam Branch Manager, Bhiwandi

Satyam Srivastava Assistant Branch Manager, Annapurna - Indore Shantaram Dagadu Malusare Branch Manager, Pen

Shivtej Devre Assistant Branch Manager,

Siddiqui Qutbuddin abdul Rahman

Assistant Branch Manager, Bhiwandi

Suchit Bapu Suryavanshi Branch Manager, Titwala

Sushil Bhagwan Jadhav Assistant Branch Manager, Karjat

Vijendra Narayan Soni Assistant Branch Manager, <u>Mankhurd</u>

Vishal Sahebrao Jamnik Assistant Branch Manager, Kalyan

Yogesh Vishwanath Kamble Assistant Branch Manager, PCMC - Pune



Jitendra Singh Jadaun
Assistant Branch Manager
Ujjain, MP

"Govind Verma Sir introduced me to Svasti and then Pawan sir took my interview and I got selected in 2018 as a Customer Relationship Manager. In December 2020 I was promoted to ABM. I have learnt a lot over the course of time, and we are constantly motivated by my seniors."

Growth, motivated by our Svastitva of people first, has helped many like Jitendra Singh feel happy and proud to work at Svasti.

Jitendra has a Diploma from ITI, and his hobbies are painting and singing. He lives with his parents and siblings of a brother and two sisters.











FEBRUARY 2021

Abdul Samad ShaikhBranch Manager,
Bhandup

Dharmendra Kumbhkar Assistant Branch Manager, Bhopal

Lukesh Sanjay Jha Branch Manager, Andheri - East

Mahesh Yashwant Maskar Assistant Branch Manager, Navi Mumbai

MARCH 2021

Ashish Kumar Branch Manager, Mau

Durgesh MishraAssistant Branch Manager,
Kanpur

Lavkush Kumar Yadav Branch Manager, Ayodhya

Mohit Tiwari Branch Manager, Lakhimpur Kheri **Pramod Pandurang Kanghare** Assistant Branch Manager, Roha

Sagar Prakash Ghag Branch Manager, Titwala

Shyamrao Tejrao Jadhav Assistant Branch Manager, Chembur

Sunil Kumar Patle
Assistant Branch Manager,
Bhopal

Rahul Soni Assistant Branch Manager,

Sandeep Kumar Assistant Branch Manager, Lucknow

Sunil Kumar Vishwakarma Assistant Branch Manager, Mughal Sarai

Vipin Kumar Raghuvanshi Assistant Branch Manager, Unnao



Pankaj Verma
Customer Relationship
Manager, Dewas, MP

"I joined Svasti on 4th December 2020 as a CRM. Devendra Parmar was my senior and slowly was introduced to the community. I was initially scared but slowly I have learnt the work and enjoy the work that I am doing. If there is a problem my seniors always help and come to the field with us to resolve the issue and we can communicate with our managers freely."

Learning through extensive and refresher training programmes, supported by our very own SvasTech, help everyone at Svasti, including Pankaj, do their jobs well and enjoy every day.

Before joining Svasti, Pankaj worked as a Supervisor in a private company in Indore.

Pankaj is a B.Com graduate, who loves watching movies in his spare time. He lives with his parents and younger brother and sister.



